



American Red Cross

Superheroes needed
to help save the day!

Volunteers needed.

Do you like to help people and save lives?

If so, the Donor Ambassador role is for you! As a Donor Ambassador you help to provide excellent and professional customer service in a medical setting to enhance the donor experience.

Donor Ambassadors:

- Manage the reception process by warmly greeting each donor, screening the temperatures of anyone entering the blood drive, and providing assistance to donor check-in when needed.
- Manage the hospitality experience by offering refreshments to donors, thanking them for their contribution, and alerting staff immediately if a donor shows signs of feeling unwell.
- Exhibit five key courtesies: respect, compassion, communication, collaboration, competence.

Minimum requirements:

- One 4-6 hour shift per month for six months
- Professional, clear and diplomatic communication skills

If you are interested in learning more or applying, please contact:

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